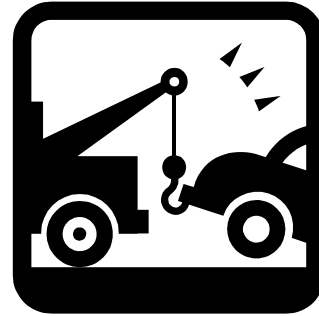




Councilman Jim Kenney

What you need to know about being towed...



... from an Accident Scene Where Your Car is Disabled in the Roadway:

- **DO** Call 911 and wait for a police officer to arrive **before** having your car towed
- **DO** Review the towing agreement before signing and make sure that the rates are clearly printed on the agreement
- **DO** Ask for a copy of the agreement
- **DO** Tell the tower where you want your vehicle taken
- **DO NOT** Sign a towing agreement with a tower not called by Police

RATES ALLOWED BY LAW:

Monday – Friday from 6am to 7pm
\$40.00 plus \$2.00 per mile for the TOW

PLUS

\$25.00 for each 24 hour period that the vehicle is in storage at the tower's lot

Evenings, Weekends, & Holidays
\$50.00 plus \$2.00 per mile for the TOW

... from Private Property Where Your Car was Illegally Parked and was Towed by a Private Tower:

- **DO** Review parking signs to confirm whether or not you were parked legally
- **DO** Call the towing company listed on the towing sign to confirm that they have your vehicle
- **DO** Call 311 with any questions or complaints
- **DO** Know your rights – you can pay by cash, credit card, or debit card
- **DO NOT** Pay more than allowed by law

RATES ALLOWED BY LAW:

\$150.00 for the TOW

PLUS

\$25.00 each day your vehicle is in storage at the tower's lot

Companies Are NOT Allowed to Charge Additional Fees for Equipment Used in the Tow