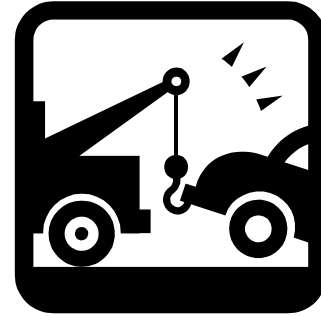




James F. Kenney
Councilman-At-Large

What you need to know about being towed...



From an Accident Scene:

(your vehicle is disabled in the roadway)

- **DO** call 911 and wait for a police officer to arrive **before** having your car towed
- **DO** review the towing agreement before signing and make sure that the rates are clearly printed on the agreement
- **DO** ask for a copy of the agreement
- **DO** tell the tower where you want your vehicle taken
- **DO NOT** sign a towing agreement with a tower not called by Police

From Private Property:

(your vehicle was parked illegally and has been towed by a private tower)

- **DO** review parking signs to confirm whether or not you were parked legally
- **DO** call the towing company listed on the towing sign to confirm that they have your vehicle
- **DO** Call 311 with any questions or complaints
- **DO** Know your rights – you can pay by cash, credit card, or debit card
- **DO NOT** Pay more than allowed by law

RATES ALLOWED BY LAW:

\$150.00 for the TOW

PLUS

\$25.00 each day
your vehicle is in
storage at the
tower's lot

The Tow Company is NOT allowed to charge additional fees or for equipment used for the tow